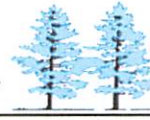


# RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Avenue, P.O. Box 70, River Pines, CA. 95675  
(209) 245-6723 Tel (209) 245-5710 Fax

[www.rppud.org](http://www.rppud.org)

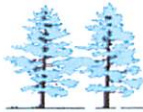
## REGULAR AGENDA

Wednesday, March 16, 2022 - 6:00 P.M.

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1. **CALL TO ORDER**
2. **ROLL CALL**
3. **PLEDGE OF ALLEGIANCE**
4. **AGENDA:** Approval of agenda for this date; all off-agenda items must be approved by the Board (pursuant to §54954.2 of the Government Code.)
5. **PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA:** Discussion items only, no action to be taken. Any person may address the Board now upon any subject within the jurisdiction of the Board; however, any matter that requires action may be referred to staff and/or Committee for a report and recommendation for possible action at a subsequent Board meeting. Please note - there is a **three (3) minute limit per topic**.
6. **MINUTES: Discussion / Approval.**
  - a. February 16, 2022 Regular Meeting.
7. **CONSENT ITEMS:**
  - a. Monthly Financial Statements – Period Ending February 28, 2022.
  - b. Expenditure Report – Submitted Check Approval through February 28, 2022.
8. **MONTHLY OPERATIONS REPORT: Discussion.** Any matter requiring Action will be placed on and upcoming agenda for consideration.
  - a. Monthly Operations Report - Period Ending February 28, 2022.
  - b. Monthly General Manager Report - Period Ending February 28, 2022.
9. **BOARD MATTERS:** Discussion / Action / Direction to Staff.
  - a. SCADA Security Threats. Discussion/Action.
  - b. Account #65-016 - Meter Read/High Usage. Discussion/Action.
  - c. RCD's Community Chipping Program. Discussion/Action.
  - d. Community Dumpster Day. Discussion/Action.
10. **BOARD OF DIRECTORS COMMENTS/REPORTS:** Discussion Only.
  - a. Capital Improvements and general repairs necessary at the District. Continued Item.
11. **COMMITTEE COMMENTS/REPORTS:** Continued Item.

None
12. **FUTURE AGENDA TOPICS:** This is an opportunity for Board Members and District Staff to request matters to be placed on upcoming agendas.
13. **ADJOURNMENT** – The next Regular Meeting – April 20, 2022 at 6:00 p.m.



6a

## REGULAR MINUTES

Wednesday, February 16, 2022

## ACTION MINUTES

1. **CALL TO ORDER:** The meeting was called to order by Chairman Raymond at 6:00 p.m.

2. **ROLL CALL: Via Phone**

Director John Chapman  
Director Karla Christensen  
Director Anita Ebbinghausen  
Director Roscoe Raymond  
Director Eric Rewitzer

Candi Bingham, General Manager – Via Phone  
Gisele Wurzbarger, Board Clerk – Via Phone

3. **PLEDGE OF ALLEGIANCE:** Chairman Raymond led the Pledge of Allegiance.

4. **AGENDA:**

Chairman request an item be placed on the agenda: b. Townhall Key Request. Discussion/Action.

**Motion by Board Member Chapman, seconded by Board Member Rewitzer and carried by a 5 to 0 vote to approve the Regular Agenda dated December 15, 2021 as amended. Motion passed by the following vote:**

**AYES:** Chapman, Christensen, Ebbinghausen, Raymond,  
Rewitzer

**NOES:** None

**ABSTAIN:** None

**ABSENT:** None

5. **PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA:**

None.

6. **MINUTES: Discussion / Approval.**

a. January 19, 2022 Regular Meeting.

**Motion by Board Member Rewitzer, seconded by Board Member Chapman, and carried by a 5 to 0 vote to approve the Minutes dated January 19, 2022 as amended. Motion passed by the following vote:**

**AYES:** Chapman, Christensen, Ebbinghausen, Raymond,  
Rewitzer

**NOES:** None

**ABSTAIN:** None

**ABSENT:** None

**7. CONSENT ITEMS:**

a. Monthly Financial Statements - Period Ending December 31, 2021.

Chairman Raymond opened the public discussion. Hearing no further comments from the public, Chairman Raymond closed the public discussion.

b. Monthly Financial Statements - Period Ending January 31, 2022.

Chairman Raymond opened the public discussion. Hearing no further comments from the public, Chairman Raymond closed the public discussion.

c. Expenditure Report - Submitted Check Approval through December 31, 2021.

Chairman Raymond opened the public discussion. Hearing no further comments from the public, Chairman Raymond closed the public discussion.

d. Expenditure Report - Submitted Check Approval through January 31, 2022

Chairman Raymond opened the public discussion. Hearing no further comments from the public, Chairman Raymond closed the public discussion.

**Motion by Vice-Chairman Christensen, seconded by Board Member Chapman, and carried by a 5 to 0 vote to approve the Monthly Financial Statements and Expenditure Report - Period Ending December 31, 2021 and January 31, 2022. Motion passed by the following vote:**

**AYES: Chapman, Christensen, Ebbinghausen, Raymond, Rewitzer**  
**NOES: None**  
**ABSTAIN: None**  
**ABSENT: None**

**8. MONTHLY OPERATIONS REPORT: Discussion.** Any matter requiring action will be placed on an upcoming agenda for consideration.

**A. December Monthly Operations Report.**

The report included updates from AWA staff, construction, wastewater and water – see report for complete details for Regulatory Compliance Specialist, Wastewater, Water, Distribution and Electrical.

**December 1 thru December 31, 2021 Water Production/Sold Information:**

Well 2 – 199,000 gallons    Total Produced – 738,193 gallons  
Well 3R – 352,400 gallons    Total Sold – 450,909 gallons  
Well 6R – 186,793 gallons    Unaccounted Loss - 39%  
Staff Hours: Water 21 hours

**December 1 thru December 31, 2021 Wastewater Production:**

Influent flow: 1,159,900 gallons    Effluent Discharged: 522,800 gallons  
Staff Hours: Wastewater 31 hours

Chairman Raymond opened the public discussion. Hearing no comments from the public, Chairman Raymond closed the public discussion.

**B. January Monthly Operations Report.**

The report included updates from AWA staff, construction, wastewater and water – see report for complete details for Regulatory Compliance Specialist, Wastewater, Water, Distribution and Electrical.

**January 1 thru January 31, 2022 Water Production/Sold Information:**

Well 2 – 267,100 gallons    Total Produced – 870,138 gallons  
Well 3R – 466,100 gallons    Total Sold – 526,111 gallons  
Well 6R – 136,938 gallons    Unaccounted Loss - 40%  
Staff Hours: Water 45 hours

**January 1 thru January 31, 2022 Wastewater Production:**

Influent flow: 1,162,900 gallons    Effluent Discharged: 498,600 gallons  
Staff Hours: Wastewater 34.5 hours

Chairman Raymond opened the public discussion. Hearing no comments from the public, Chairman Raymond closed the public discussion.

**C. December Monthly General Manager Report.**

The Monthly General Manager Report included updates from the General Manager – see report for complete details.

Chairman Raymond opened the public discussion. Hearing no comments from the public, Chairman Raymond closed the public discussion.

**D. January Monthly General Manager Report.**

The Monthly General Manager Report included updates from the General Manager – see report for complete details.

General Manger Bingham reported she would be in the office April 6 and would provide a tour of the District for Board Member Chapman and Board Member Rewitzer either in the morning or between 1:00 and 3:00 p.m. Chairman Raymond stated he would also like to go on this tour. General Manager Bingham suggested they discuss the time that would suit their schedules.

Chairman Raymond opened the public discussion. Hearing no comments from the public, Chairman Raymond closed the public discussion.

**9. BOARD MATTERS: Discussion/Action.**

**a. Account#47-018 Disputes Account Balance. Discussion/Action.**

General Manager Bingham reported Account#47-018 has paid this account in full and no further action was needed on this item.

No action taken.

**b. Town Hall Keys Request. Discussion/Action.**

Chairman Raymond report the Food Bank has requested a key for the Town Hall and noted they had a key in the past.

General Manager Bingham stated the locks have been replaced for security reasons. She reported Office Staff Michele has the key and all keys issued will be now logged in. Staff wants to keep a handle on keys that have been logged in or out.

Chairman Raymond opened the public discussion. Hearing no further comments from the public, Chairman Raymond closed the public discussion.

No action taken.

**10. BOARD OF DIRECTORS COMMENTS/REPORTS:** Discussion Only.

- a. Capital Improvements and general repairs necessary at the District. Continued Item.

Nothing to report.

**11. COMMITTEE COMMENTS/REPORTS:** Continued Item.

Chairman Raymond reported the ACES Waste Services will be placing the Green Waste Dumpster in River Pines in March and there needs to be another lock on the Slate Sand Filter gate. General Manager stated she would contact Amador Water Agency regarding the lock.

**12. FUTURE AGENDA TOPICS:**

None

**13. ADJOURNMENT:** The meeting adjourned at 6:50 p.m. to the scheduled meeting on March 16, 2022.

**River Pines Public Utility District**  
**Profit & Loss by Class**  
**February 2022**

7a

	Sewer	Water	TOTAL
<b>Ordinary Income/Expense</b>			
<b>Income</b>			
Amador County Auditor's Warrant			
HO & Timber Tax	0.00	60.78	60.78
<b>Total Amador County Auditor's Warrant</b>	<b>0.00</b>	<b>60.78</b>	<b>60.78</b>
<b>Base Fee Income</b>			
Maintenance Fees	345.00	345.00	690.00
Sewer	16,089.30	0.00	16,089.30
Voluntary Lock-Off	105.00	105.00	210.00
Water	0.00	12,787.93	12,787.93
<b>Total Base Fee Income</b>	<b>16,539.30</b>	<b>13,237.93</b>	<b>29,777.23</b>
<b>Variable Income</b>			
Late Fees	288.38	302.26	590.64
Water - Usage	0.00	2,037.30	2,037.30
<b>Total Variable Income</b>	<b>288.38</b>	<b>2,339.56</b>	<b>2,627.94</b>
<b>Total Income</b>	<b>16,827.68</b>	<b>15,638.27</b>	<b>32,465.95</b>
<b>Gross Profit</b>	<b>16,827.68</b>	<b>15,638.27</b>	<b>32,465.95</b>
<b>Expense</b>			
<b>Board Members</b>			
Stipends	187.50	187.50	375.00
<b>Total Board Members</b>	<b>187.50</b>	<b>187.50</b>	<b>375.00</b>
<b>Contracted Expenses</b>			
Board Clerk	150.00	150.00	300.00
Manager	2,107.34	2,107.34	4,214.68
Office Staff	603.12	603.13	1,206.25
<b>Total Contracted Expenses</b>	<b>2,860.46</b>	<b>2,860.47</b>	<b>5,720.93</b>
<b>Sewer Expenses</b>			
<b>Amador Water Agency</b>			
After Hour On-Call	243.00	0.00	243.00
Mandated State Reporting	157.34	0.00	157.34
Operation Repairs	732.76	0.00	732.76
Routine Service	2,752.00	0.00	2,752.00
<b>Total Amador Water Agency</b>	<b>3,885.10</b>	<b>0.00</b>	<b>3,885.10</b>
Chemicals	563.85	0.00	563.85
SCADA Service	700.00	0.00	700.00
Sewage - Pump Service	660.00	0.00	660.00
Sewer - Parts/Supplies	76.67	0.00	76.67
Telephone - Sewer	219.56	0.00	219.56
Testing - Sewer	124.00	0.00	124.00
<b>Total Sewer Expenses</b>	<b>6,229.18</b>	<b>0.00</b>	<b>6,229.18</b>
<b>Water/Distribution Expenses</b>			
<b>Amador Water Agency</b>			
After Hour On-Call	0.00	486.00	486.00
Mandatory State Reporting	0.00	219.05	219.05
Meter Reading	0.00	307.86	307.86
Routine Service	0.00	2,400.56	2,400.56
<b>Total Amador Water Agency</b>	<b>0.00</b>	<b>3,413.47</b>	<b>3,413.47</b>
Chlorine	0.00	563.86	563.86
Parts/Supplies	0.00	7,980.20	7,980.20
SCADA Service	0.00	300.00	300.00
Telephone - Water	0.00	223.57	223.57
Water Testing	0.00	500.00	500.00

**River Pines Public Utility District**  
**Profit & Loss by Class**  
**February 2022**

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	Sewer	Water	TOTAL
<b>Total Water/Distribution Expenses</b>	0.00	12,981.10	12,981.10
<b>64900 · Office Expenses</b>			
Postage/Shipping	13.42	13.43	26.85
Software	120.40	120.40	240.80
Website Service	50.00	50.00	100.00
<b>Total 64900 · Office Expenses</b>	183.82	183.83	367.65
<b>68600 · Utilities</b>			
Disposal	56.69	56.69	113.38
Propane	65.81	0.00	65.81
68100 · Telephone - Office	28.92	28.92	57.84
<b>Total 68600 · Utilities</b>	151.42	85.61	237.03
<b>Total Expense</b>	9,612.38	16,298.51	25,910.89
<b>Net Ordinary Income</b>	7,215.30	-660.24	6,555.06
<b>Net Income</b>	<u>7,215.30</u>	<u>-660.24</u>	<u>6,555.06</u>

7b

**River Pines Public Utility District**  
**Account QuickReport-Board Meetings**  
**As of February 28, 2022**

Type	Date	Num	Name	Memo	Amount
<b>Bank Accounts</b>					
<b>El Dorado Checking</b>					
Deposit	02/01/2022			Deposit	315.95
Check	02/02/2022	debit	Database Systems Corp.	August 2021 - January 2022	-204.80
Deposit	02/02/2022			Deposit	1,201.61
Check	02/03/2022	debit	Aces Waste Services, Inc.	1175	-113.38
Check	02/03/2022	debit	GetStreamline	Website	-50.00
Check	02/03/2022	debit	Google Services		-36.00
Check	02/03/2022	debit	Candi Bingham		-2,107.34
Deposit	02/03/2022			Deposit	596.55
Deposit	02/07/2022			Deposit	200.00
Bill Pmt -Check	02/08/2022	13738	Amador Water Agency	30018	-7,375.24
Bill Pmt -Check	02/08/2022	13739	Amerigas		-65.81
Bill Pmt -Check	02/08/2022	13740	Anita Ebbinghausen	Stipend - February 2022	-75.00
Bill Pmt -Check	02/08/2022	13741	California Bank & Trust	1030264749	-890.00
Bill Pmt -Check	02/08/2022	13742	california Laboratory Ser...	December Testing - 2021	-382.00
Bill Pmt -Check	02/08/2022	13743	Eric Rewitzer'	Stipend - February 2022	-75.00
Bill Pmt -Check	02/08/2022	13744	Gisele L. Wurzburger	Board Clerk - February 2022	-300.00
Bill Pmt -Check	02/08/2022	13745	John Chapman	Stipend - February 2022	-75.00
Bill Pmt -Check	02/08/2022	13746	Karla Christensen	Stipend - February 2022	-75.00
Bill Pmt -Check	02/08/2022	13747	Rocky Raymond	Stipend - February 2022	-75.00
Bill Pmt -Check	02/08/2022	13748	Sierra Chemical Company	Chlorine Deliver	-1,127.71
Bill Pmt -Check	02/08/2022	13749	Sweet Pea Ventures, Inc.	Pump Lift Stations	-660.00
Bill Pmt -Check	02/08/2022	13750	Valin	Well 6R Density Bags	-347.68
Bill Pmt -Check	02/08/2022	13751	california Laboratory Ser...	January 2022 Testing	-242.00
Bill Pmt -Check	02/08/2022	13752	Valin	Well 6R - Rosedl Cartridges - 7 Rosedl...	-7,632.52
Deposit	02/08/2022			Deposit	3,851.23
Check	02/08/2022	13699	Brent Stewart, P.E.		-1,000.00
Deposit	02/08/2022			Deposit	302.28
Deposit	02/08/2022			Deposit	160.00
Deposit	02/08/2022			Deposit	681.77
Check	02/09/2022	debit	USPS		-17.90
Deposit	02/09/2022			Deposit	153.00
Deposit	02/10/2022			Deposit	202.07
Deposit	02/11/2022			Deposit	299.67
Deposit	02/14/2022			Deposit	371.54
Check	02/15/2022	debit	AT&T - Sewer	209 245-3984 701 9	-219.56
Check	02/15/2022	debit	AT&T - Water	209 245-4011 722 0	-223.57
Deposit	02/15/2022			Deposit	317.54
Deposit	02/15/2022			Deposit	300.37
Deposit	02/16/2022			Deposit	2,684.04
Check	02/16/2022	debit	GetStreamline	website - March	-50.00
Deposit	02/16/2022			Deposit	744.07
Deposit	02/16/2022			Deposit	20.00
Deposit	02/17/2022			Deposit	527.06
Check	02/17/2022	debit	Michelle Foyil		-600.00
Check	02/17/2022	debit	Candi Bingham		-2,107.34
Deposit	02/17/2022			Deposit	487.97
Deposit	02/18/2022			Deposit	518.94



**River Pines Public Utility District**  
**Account QuickReport-Board Meetings**  
**As of February 28, 2022**

Type	Date	Num	Name	Memo	Amount
Deposit	02/22/2022			Deposit	964.76
Deposit	02/22/2022			Deposit	466.86
Deposit	02/22/2022			Deposit	1,366.51
Deposit	02/22/2022			Deposit	190.56
Deposit	02/23/2022			Deposit	1,475.09
Deposit	02/24/2022			Deposit	5,960.58
Deposit	02/24/2022			Deposit	1,518.39
Deposit	02/24/2022			Deposit	309.90
Check	02/25/2022	debit	USPS		-8.95
Check	02/25/2022	debit	Michelle Foyil		-606.25
Deposit	02/25/2022			Deposit	1,143.82
Check	02/28/2022	debit	RingCentral	Office phone	-57.84
Deposit	02/28/2022			Deposit	343.45
Total El Dorado Checking					874.69
Total Bank Accounts					874.69
<b>TOTAL</b>					<b>874.69</b>

Ja

## River Pines Department Report

February 1 – February 28, 2022

### Water Production/Sold

Well 2: 234,900 gallons	Total Produced: 767,618 gallons
Well 3R: 389,100 gallons	Total Sold: 686,562 gallons
Well 6R: 143,618 gallons	Unaccounted Loss: 11%

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### **Regulatory Compliance Specialist-**

- Submitted December monthly water report
- Submitted December monthly wastewater reports and no spill report for CIWQS

### **Wastewater-**

- Influent flow 907,600 gallons. Effluent Discharged 548,900 gallons.
- Dropped storage ponds as needed.
- Checked and monitored the collection systems.

### **Water Treatment / Distribution –**

- Wells 2/3R continue to perform well with some but not significant aquifer drawdown. Water demand decrease with seasonal change is helping with this as well.
- Staff notified electrical department of additional generator failure at 2/3R, and are awaiting to hear on maintenance scheduling.
- Staff received sodium hypochlorite delivery into new bulk tank with no problems. This will effectively self-sustain the water and wastewater systems in RP, ensuring proper chemical accountability and alleviating the previous confusing process of multiple systems utilizing chlorine from AWA WTP primary bulk tanks.

- Staff installed new filter cartridges for the 6R WTP facility and filtration/differential pressure results are excellent.
- Staff noted multiple leaks, one at Circle Tank and one in the driveway leading to well 6R facility, that are still in need of repair.

Staff Hours: Water hrs. 51      WW hrs. 29

Prepared by: Linda Nafus, Administrative Assistant II

Reviewed by: Rick Ferriera, Operations and Engineering Manager



# RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Ave., PO BOX 70, River Pines, CA 95675  
Phone: (209) 245-6723 Fax: (209) 245-5710 Email: RPPUD@RPPUD.org

## AGENDA ITEM – 8B

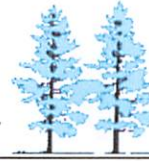
### GENERAL MANAGER’S REPORT

#### For the Month of February 2022/March 2022

1. **Well 2/3R Generator** – is having warning light issues. Keeps reading “low oil”, however, the oil is good. AWA asked if they could have Generac come service it. I gave them permission as it will not operate with the warning light. They have tried to fix the problem but have failed.
2. **California Water Board COVID Relief Funds** – the Water Board has opened funding for sewer payments. As soon as I get the email, I will complete the required initial survey and proceed with the application.
3. **CalFire Youth Camp** – are periodically showing up to clear spray fields. No set schedule.
4. **Water Shut-Off Notices** – the 48-hour spreadsheet has been sent to AWA. Door tags hung on March 14<sup>th</sup> with a shut off date of March 16<sup>th</sup>. Total amount due \$16,250.99. All customers must be given the opportunity to do a six-month Amortization (per the state). Office staff has been made aware of this.
5. **General Manager Visit** – I will be coming to River Pines April 4<sup>th</sup> through the 7<sup>th</sup>. I will be working on more training for office staff, giving Board members an operations tour and just checking on how things are going 😊.
6. Bank Deposits – myself and office staff
7. Monthly Billing & Monthly Late Notices
8. Monthly 48 Hour Notices
9. Agenda & Packets



## RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Ave. • P.O. Box 70 • River Pines, CA 95675

(209) 245-6723 • (209) 245-5710 FAX

rppud@rppud.org

SUBJECT: Agenda Item 9a  
DATE: March 16, 2022  
MEETING: Regular  
Attachment: Yes

**Background:** The State Water Resource Board has been sending the District emails regarding internet security threats. I have forwarded the email to Brent Stewart who is contracted with the district to monitor the Wells and Sewer systems.

Brent informed me that he was working on strengthening the district SCADA system to help avoid any cybersecurity threats.

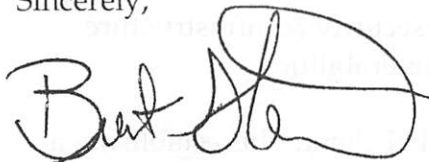
**Board Action:** Please find attached "Status of SCADA Regarding Security Threats" which I received from Brent Stewart.

We need the Board to act on Items #3 and #7.

- computer) we have implemented filtering at the River Pines Tower that only permits traffic from the SCADA computer to the District's equipment.
5. In the event of disruption of communications between the SCADA computer and the District's equipment, an autodialer notifies me that there is a problem. If the autodialer cannot reach me, it dials the tech support line for Rocky Ridge Wireless.
  6. All SCADA programs and data are backed up by BackBlaze. BackBlaze's data center is located in Rancho Cordova, CA. In the event of a system failure or attack, a replacement system can be quickly reassembled from this backup data.
  7. Manual Operations- All time-critical equipment such as the wells and lift stations have manual controls onsite. The Wastewater Treatment Plant has limited manual operation in the event of systemwide failure. The plant generally has adequate capacity to await repairs if this happens. If the District would like to explore better manual operation at the Wastewater Treatment Plant, please let me know.

Once again, thank you for the information you forwarded on February 16, and thank you for the opportunity to be of service.

Sincerely,



Brent Stewart, P.E.  
State of California Licensed Electrical Engineer #E12836



9a

**Brent Stewart, P.E.  
Consulting Engineer**

## Status of SCADA Regarding Security Threats

March 5, 2022

Candi Bingham, Manager  
Members of the Board  
River Pines Public Utility District  
P.O. Box 70  
River Pines, CA 95675

Dear Ms. Bingham & Board Members,

Thank you for the information you forwarded on February 16 regarding recent internet threats. Here is a list of measures we have taken to reduce the possibility of intrusion into the RPPUD SCADA system, lift stations, wells and treatment plant:

1. The SCADA computer gathers information from all of the District's automated equipment. The computer runs Windows 10 Professional edition. We have set Windows to update automatically so emerging threats can be patched. We are running Wonderware InTouch 2014 V2, which currently has no known vulnerabilities.
2. The computer resides behind a Fortinet model 30E firewall. We have applied the latest update per instructions in the Cybersecurity & Infrastructure Security Agency's list of Known Exploited Vulnerabilities.
3. Operators must log in using the FortiClient VPN client. This establishes a secure connection to the firewall. Operators then log in to the SCADA computer via Remote Desktop and a second login screen. The EPA recommends implementing multi-factor authentication. In order to do this, we would need to be in contact with all plant operators, likely in a meeting at the Water Agency headquarters. If you want to pursue this option, please let me know.
4. Communication between the SCADA computer and the District's lift stations, wells, and treatment plant takes place via the Rocky Ridge Wireless network. All data on the network is encrypted via WPA2 encryption. The network itself is isolated from the internet via a Mikrotik firewall. No traffic is allowed to the District's equipment from the internet. In the event that an attack occurs from inside our network (for example a customer with an infected

Board  
Action



computer) we have implemented filtering at the River Pines Tower that only permits traffic from the SCADA computer to the District's equipment.

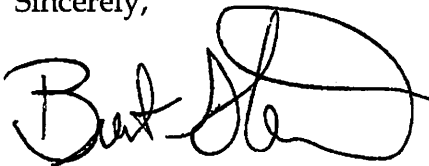
5. In the event of disruption of communications between the SCADA computer and the District's equipment, an autodialer notifies me that there is a problem. If the autodialer cannot reach me, it dials the tech support line for Rocky Ridge Wireless.
6. All SCADA programs and data are backed up by BackBlaze. BackBlaze's data center is located in Rancho Cordova, CA. In the event of a system failure or attack, a replacement system can be quickly reassembled from this backup data.

*Board  
Action*

7. Manual Operations- All time-critical equipment such as the wells and lift stations have manual controls onsite. The Wastewater Treatment Plant has limited manual operation in the event of systemwide failure. The plant generally has adequate capacity to await repairs if this happens. If the District would like to explore better manual operation at the Wastewater Treatment Plant, please let me know.

Once again, thank you for the information you forwarded on February 16, and thank you for the opportunity to be of service.

Sincerely,



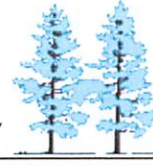
Brent Stewart, P.E.  
State of California Licensed Electrical Engineer #E12836







## RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Ave. • P.O. Box 70 • River Pines, CA 95675

(209) 245-6723 • (209) 245-5710 FAX

rppud@rppud.org

SUBJECT: Agenda Item 9b  
DATE: March 16, 2022  
MEETING: Regular  
Attachment: Yes

**Background:** Account #65-016 had meter read on February 19<sup>th</sup> that showed 199,480 gallons of water usage. This equates to a \$1,459 water bill.

When AWA read their meter, the meter did not show a water leak (there is a needle on the meter that spins fast if there is a leak), so they were not notified. When I, the GM, went to compute the February billing, I noticed the large usage and had Michelle contact the customer and I followed up with an email.

The customer in return checked things out and sent me an email. At first, they could not find any leaks, and then after deep researching, their grandson was able to find one. It was in a very difficult place to locate.

**Board Action:** The customer explained to me that they are on a fixed income and the husband is extremely ill and this bill is a hardship for them. They have never been late or had a late fee in their 30 plus years living in RP. They are asking if there is anything the Board is willing to do.

Please see attached email string.



Candi Bingham <rppud@riverpinespub.org>

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**RE: UGE WATER USE!!!**

15 messages

qb

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**Candi Bingham** <rppud@riverpinespub.org>

Fri, Feb 25, 2022 at 2:34 PM

To: janetandleon@juno.com

Hi Janet - your meter was read last Friday and I didn't like the read so I asked AWA to re-read it. They went out today, Friday, and did the read again. You have over 199,000 gallons of water use. She also claims she watched the meter and there is no leak. Please try and find out what is going on.

Thank you!

--

Thank you.

Sincerely,  
Candi Bingham  
General Manager  
River Pines Public Utility District  
(209) 245-6723  
www.rppud.org - website  
rppud@riverpinespub.org - email

STATE OF CONFIDENTIALITY - This electronic message and any files or attachments transmitted with it may be confidential, privileged, or proprietary information of the River Pines Public Utility District. The information is solely for the use of the individual or entity to which it was intended to be addressed. If the reader of this message is not intended recipient, you are hereby notified that use, distribution, or copying of this e-mail is strictly prohibited. If you received this e-mail in error, please notify the sender immediately, destroy any copies, and delete it from your system.

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**janetandleon@juno.com** <janetandleon@juno.com>

Fri, Feb 25, 2022 at 4:17 PM

To: rppud@riverpinespub.org

Hi. Thank you - I'll tell Leon and have our grandson check it out.

Thank you,  
Janet

---

**janetandleon@juno.com** <janetandleon@juno.com>

Fri, Feb 25, 2022 at 5:29 PM

To: rppud@riverpinespub.org

Hi, Candi

We just checked the meter and the lines - no leaks on our side - haven't used any more water than usual - don't know what's going on.  
Did they read the meter correctly?

Thanks,  
Janet

---

**Candi Bingham** <rppud@riverpinespub.org>

Sat, Feb 26, 2022 at 6:42 AM

To: "janetandleon@juno.com" <janetandleon@juno.com>

Hi Janet-yes, they did read it correctly. I had them go out and give me another read and it went up even more. Me either, but very very worrisome! 200,000 gallons is a lot of water!!!

[Quoted text hidden]

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[Quoted text hidden]

9b

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**janetandleon@juno.com** <janetandleon@juno.com>  
To: rppud@riverpinespod.org

Sun, Feb 27, 2022 at 6:20 PM

My grandson checked it at the meter with the water on and shut off. When only the kitchen sink ran, the meter showed a very slow rate. With water on but no water turned on, the meter didn't move....

I'll tell Leon you had them read the meter again and get back to you.

thanks,  
Janet Graham

---

**janetandleon@juno.com** <janetandleon@juno.com>  
To: rppud@riverpinespod.org

Sun, Feb 27, 2022 at 6:29 PM

Leon said it was checked the way that Franz taught him to check it. There isn't a drop in pressure and it tested good on our side. The last time this happened, they replaced the meter.

Thanks,  
Leon and Janet Graham  
530-620-5400

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**janetandleon@juno.com** <janetandleon@juno.com>  
To: rppud@riverpinespod.org

Sun, Feb 27, 2022 at 9:09 PM

Hi, again.

We had our grandson test the system again - this time he found a leak in the old pipes and isolated it. Leon had installed shut off valves years ago and our grandson was able to shut the water off to the leak. We will run a new line and remove the old pipe.

Is there any way to get help because we are on fixed income and can't afford hundreds of dollars on the water bill.

We thank you again for the emails.

[Quoted text hidden]

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**Candi Bingham** <rppud@riverpinespod.org>  
To: "janetandleon@juno.com" <janetandleon@juno.com>

Mon, Feb 28, 2022 at 9:04 AM

Hi Janet - thank you for really looking into this! I am so glad you found it. Even AWA stated that there was no leak, so I can see where it would have been difficult to find. Let me see what I can do as far as the bill goes. The Board has always held the customers accountable for the leaks and high water volume.

I will get back to you regarding this.

Again, thank you.

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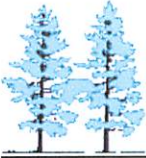
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**janetandleon@juno.com** <janetandleon@juno.com>  
To: rppud@riverpinespod.org

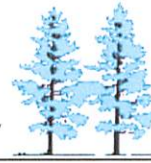
Tue, Mar 1, 2022 at 8:57 AM

Thanks for your help.

Last night I opened the door and ran the Monday night AA meeting. As soon as I opened the door, I was hit in the face with propane. I went directly to the kitchen and turned off 2 of the knobs on the cook stove. Then opened 2 windows and left the door open during the meeting. I left Michelle a note under the door but I know she won't get it until tomorrow.



RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Ave. • P.O. Box 70 • River Pines, CA 95675

(209) 245-6723 • (209) 245-5710 FAX

rppud@rppud.org

SUBJECT: Agenda Item 9c  
DATE: March 16, 2022  
MEETING: Regular  
Attachment: Yes

**Background:** Please see attached email from Megan Watts

**Board Action:** Megan Watts is proposing April 23<sup>rd</sup> and April 24<sup>th</sup> for this event. They will provide the flyers and everything needed/required.

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**Attn: Candi Bingham**

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**Megan Watts** <megan@amadorrccd.org>  
To: rppud@riverpinespod.org  
Cc: Amanda Watson <amanda@amadorrccd.org>

Wed, Feb 23, 2022 at 12:03 PM

Hi Candi,

Thank you for taking the time to discuss the RCD's Community Chipping Program with me. I am reaching out to you regarding the possibility of your facility hosting a Community Chipping event in the next couple of months. Given the weather and storms we had in December, the importance of providing assistance to our county residents regarding the clean up of property is crucial now, prior to fire season. This program allows for free disposal of green waste, assists in the improvement of air quality by providing an alternative option to burning, and helps to reduce accidental ignition from burn piles (which is a leading cause of wildfires).

I'm not sure how much you already know about our program, but in a nutshell, we have a contractor and one of our staff (me) report to the host site and remain there from 8-4p on a scheduled Friday and Saturday. Our Contractor brings their crew, industrial chipper and containment bin to chip the vegetation into. Any resident of Amador County is welcome to bring any slash or vegetation they have cleared from their property and we will chip it at no cost to the resident. The only thing the host site needs to provide is the actual location- we will handle the rest and make sure everything is clean and as it was before we were there. More information for this is available on our website ( [www.amadorrccd.org/chipping-days](http://www.amadorrccd.org/chipping-days) ), however, if you would like, I am more than happy to speak with you about it further, person to person. The flyer I've attached is a sample of some advertising we do for our Community Chipping events- we would do something similar if you and your Board decide to approve the scheduling of an event.

Please let me know of anything I can provide further for you or if you have any questions or concerns.

Thank you for your time!

Enjoy the rest of your week,

**Megan Watts**

*PUBLIC OUTREACH COORDINATOR*

Amador Resource Conservation District

(209) 214-9727

[megan@amadorrccd.org](mailto:megan@amadorrccd.org)



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 LFPD Comm Chip 2022.pdf  
163K

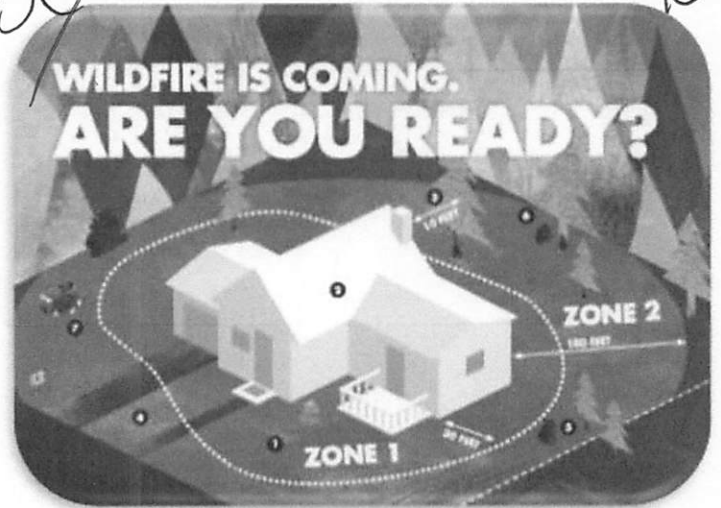
# AMADOR RCD FREE COMMUNITY CHIPPING DAY

*EXAMPLE COPY*

*gc*

**WILDFIRE  
PROTECTION.  
REDUCE  
FUELS,  
REDUCE RISK.**

**CREATE FIRE-SAFE  
DEFENSIBLE SPACE  
AROUND YOUR  
HOME. DISPOSE OF  
GREEN WASTE  
AT NO COST!**



**FRIDAY, APRIL 8th & SATURDAY, APRIL 9th, 2022**

**LFPD STATION #151, 23141 SHAKE RIDGE ROAD, VOLCANO**

**8:00 AM - 4:00 PM**

**PLEASE VISIT [WWW.AMADORRCD.ORG/CHIPPING-DAYS](http://WWW.AMADORRCD.ORG/CHIPPING-DAYS) FOR PROGRAM INFORMATION**

**For questions or assistance, please contact MEGAN WATTS**

**at [megan@amadorrcd.org](mailto:megan@amadorrcd.org) (209) 214 - 4797**

## Green Waste Only

**No large trees, building materials, general debris, and/or garbage.**



This is a project of the Amador Resource Conservation District with cooperation from local fire protection districts and CALFIRE. Funding provided by a grant from the Cooperative Fire Program of the U.S. Forest Service, Department of Agriculture, Pacific Southwest Region, through the California Fire Safe Council.

**MORE INFORMATION: [WWW.AMADORRCD.ORG/CHIPPING-DAYS](http://WWW.AMADORRCD.ORG/CHIPPING-DAYS)**



## RIVER PINES PUBLIC UTILITY DISTRICT



22900 Canyon Ave. • P.O. Box 70 • River Pines, CA 95675

(209) 245-6723 • (209) 245-5710 FAX

rppud@rppud.org

SUBJECT: Agenda Item 9d  
DATE: March 16, 2022  
MEETING: Regular  
Attachment: Yes

**Background:** Please see attached email from resident David Janakos.

I did reach out to Nell Raymond regarding a dumpster day. She informed me that the county will not pay for one at this time.

**Board Action:** I promised the customer that I would bring his item before the Board. Not sure if anyone has any ideas or new information. Thank you.

---

David <earthtemple33@yahoo.com>  
Reply-To: David <earthtemple33@yahoo.com>  
To: rppud@riverpinespod.org

Fri, Mar 4, 2022 at 7:18 PM

Hello Candi....Good to hear from you....Thank you for bringing my request to the board meeting. Could you please let me know how many dumpsters were available the last time the community service was provided. Also...what are the fees that the dumpster service requires....Thank you...I wish to make this event happen.

Sent from Yahoo Mail on Android

[Quoted text hidden]





9d  
Candi Bingham <rppud@riverpinespod.org>

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## Good Day to you Candi...

3 messages

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David <earthtemple33@yahoo.com>

Sat, Feb 26, 2022 at 9:35 AM

To: Candi Bingham <rppud@riverpinespod.org>, River Pines PUD <rppud@rppud.org>

Have you noticed lately that the trash and garbage in our community has been piling up? The time and costs of taking unwanted items to the transfer station are quite out of reach for our many low income residents. It has been a number of years since a free dumpster drop has been provided and I feel that it is time to provide another one for our community. I recall that very few dumpsters were provided the last time and residents were turned away resulting in the trash being returned to their properties. This shows us that we need to provide additional containers. I feel that a summer program with a two month written notification and flyers posted within our community would allow sufficient time for residents to prepare for the service. And if results again fill all the available containers we need to have a backup plan in place to provide removal of the remaining trash. This program has been provided in the past and I am asking for you to provide the means/arrangements in order to once again "give back" to our community.

Sincerely, David Janakos

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Candi Bingham <rppud@riverpinespod.org>

Mon, Feb 28, 2022 at 9:09 AM

To: David <earthtemple33@yahoo.com>

Hi David -

Thank you for your email. I will put your response on the next agenda for the Board to give their input. I know the two residents who have been in charge of this in the past was unable to make it happen last year. The county and Aces would not support it with rising cost, etc. I have been hearing from residents that people are hoarding or dumping around town, however, this is not a District issue. We are solely water/sewer. LAFCO, which governs the District, has not given garbage powers to us.

Again, I will pass your email on to the Board and see what, if anything, can be done. The next meeting is March 16. I will be in touch.

Thank you.

Candi

[Quoted text hidden]

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Thank you.

Sincerely,  
Candi Bingham  
General Manager  
River Pines Public Utility District  
(209) 245-6723  
www.rppud.org - website  
rppud@riverpinespod.org - email

David <earthtemple33@yahoo.com>  
Reply-To: David <earthtemple33@yahoo.com>  
To: rppud@riverpinespod.org

Fri, Mar 4, 2022 at 7:18 PM

qd

Hello Candi....Good to hear from you....Thank you for bringing my request to the board meeting. Could you please let me know how many dumpsters were available the last time the community service was provided. Also...what are the fees that the dumpster service requires....Thank you...I wish to make this event happen.

Sent from Yahoo Mail on Android

[Quoted text hidden]